



Higher Education Collection Services

Experience Makes the Difference

Since 1982, Windham has successfully collected higher education debts through a focus on professionalism, integrity, and compliance.

Our ability to manage a variety of student loans is based on a complete understanding of the rules governing their collection and our ability to integrate new regulations into our existing recovery processes.

We can collect:

- + Nursing/Health Professions Student Loans
- + Federal Family Educational Loan Program
- + Private loans
- + Supplemental loans
- + Institutional loans and tuition
- + Accounts receivable
- + Perkins/National Direct Student Loans

If you're considering assigning your Perkins portfolio back to the Department of Education, let Windham help with one last collections attempt to clean up your portfolio beforehand.

Nationwide Services

Windham is licensed and/or authorized to provide specialized education collection services in all 50 states, the U.S. Virgin Islands, Guam, and Puerto Rico. We use a variety of systems and tools that allow our account specialists to have the correct and appropriate information to reach a debt resolution in an efficient, professional manner.

Our solutions utilize:

- + Automatic and manual skip tracing
- + Phone and letter contact
- + Multilingual services
- + Online account access for clients
- + Root cause analysis to identify drivers of delinquency
- + Finding appropriate repayment options for each borrower

