“We believe that a handshake can be the beginning of a long-term relationship, that teamwork can surmount most obstacles, and that every honest relationship is built on trust. Loyalty, fair play and integrity still belong at the forefront of every business relationship.”

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It's all about you.
At Windham, we don't have out-of-the-box solutions. We provide each client with a relationship-based, boutique experience—with individualized, focused attention. That's why we start on day one with an in-depth, due-diligence process that ensures we understand your unique business goals, what drives them and how to ensure your success. Then we develop a customized plan tailored to your specific needs and goals.

Advanced technology to enhance performance.
We're committed to providing the most advanced technology for our team and yours. Used strategically, our technology helps you reach your goals by facilitating better communication, creating a more efficient workforce, and providing reporting and tracking capabilities—so we can measure results and celebrate every success.

Let's chat.
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sales@windhampros.com
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Our motto is People. Results. Trust.

That’s more than marketing buzz. It’s our true north.

Windham is a financial recovery solutions provider that uses custom-built programs to enhance your current financial processes—collecting accounts receivable, retaining customers, and converting sales to cash. We’ve been doing it for over 35 years.

We know that behind every account and receivable is a person just like you and us. They want efficient and high-quality support for the products and services that improve their lives. They want their account questions and billing concerns handled with kindness and care.

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The Windham Difference

We ensure the cash flow your organization needs to run smoothly.

We’ve got one job: to make sure your money is working for you. Setting up payment programs for your customers, staffing up customer care centers to speed up and facilitate payments, and creating revenue-generating business services across a range of industries—that’s how we get it done. It’s collaborative, comprehensive and one of the smartest things you can do to keep your cash flow even and dependable.

People make the difference.

Our employees have an unwavering commitment to wooing you with service. Windham gets to know you and your business—so we can understand what really matters to your organization and why.

Results you can see on the bottom line.

We’ve obsessed with results, constantly tracking performance and measuring it against your goals—not just monthly and weekly, but also daily. When we see successes, we call it out. We celebrate it. And then we use it to do even better.

Earning your trust every day.

Windham builds enduring trust with every customer interaction. We leverage respect, knowledge, compliance, and brand protection with every interaction. After all, you’re entrusting us with your most important assets.

Customer Care Solutions

We build your brand.

Windham provides white-glove service to your customers—every day, through every interaction. Our customer care solutions and retention programs deliver knowledgeable, friendly service that raises Net Promoter Scores, drives customer satisfaction, and increases customer loyalty. That’s how we increase lifetime value—one customer at a time.

The agents we deploy act as an extension of your organization. They fit right in because we staff and train only the right people to represent your brand. They understand your company culture. They care about their contribution. They’re dedicated to your success.

Accounts Receivable Solutions

We capture stranded revenue.

Simply put, you need a partner that can bring in the money. Our accounts receivable management solutions and delinquency programs recoup stranded revenue fast. Windham works with you to identify the best path to curing delinquency and solving billing problems. We treat your customers with respect and empathy—ensuring they know their rights, while following all appropriate regulations. By helping solve their financial challenges with dignity and understanding, we turn “lost customers” into loyal brand advocates.

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